



LLCU.ORG • 844.222.7788

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Dear Valued Member,

We heard members asking for this technology and now we are delivering! The new **LLCU Contactless Debit Card** is heading your way, look for it to arrive in your mailbox soon. Your new card will be delivered in a plain white envelope, so please be careful not to mistake it for junk mail.

**These are the features of the new LLCU contactless debit card:**

- **Contactless Payment:** Your new LLCU debit card will have the ability to use “Tap & Pay” at contactless-enabled terminals for quicker transactions.
- **Enhanced Security:** Each contactless transaction uses a unique code which helps to prevent fraud and keeps your information safe from being stolen and/or reused. Additionally, by using contactless, your card *never* leaves your own hand.
- **New Design:** The new debit card will feature a revised design, which includes a sleek and unique black, gray & green wave pattern (*see example on reverse side*). Additionally, your personal information will now appear on the backside of the card.

**What to expect next:**

- **Watch the mailbox for the arrival of your new LLCU Contactless Debit Card.** The new debit cards are being rolled out over the next few weeks using the following criteria:

<b>Your LLCU Debit Card Expired on June 30<sup>th</sup>.</b>	<i>You may have already received your NEW contactless debit card, but if not, you can expect it to arrive by mid-July.</i>
<b>Your current LLCU Debit Card will expire July 31<sup>st</sup>.</b>	<i>Your new LLCU Contactless Debit Card will arrive by mid-July.</i>
<b>Your current LLCU Debit Card does not expire until August 31<sup>st</sup> or later.</b>	<i>Your new LLCU Contactless Debit Card will arrive by late July or early August. Your new LLCU debit card will keep the same expiration date as your current debit card.</i>
<b>*IMPORTANT NOTE</b> – <i>if you have not used your current LLCU debit card within the last six months (an inactive card), you will not receive a new debit card.</i>	

- **Activate your new card.** Once received, simply follow the activation instructions included with the card and activate it at your earliest convenience.
- **Update your payment information.** If your LLCU debit card is used for recurring payments or subscriptions, update the card details with merchants after you activate your new card.

### How to use a contactless debit card:

1. Look for the contactless payment option symbol at the merchant's payment terminal. Most often, they will look like one of the following graphics:



2. Tap your card to the front of the point-of-sale terminal device, or where it is marked with the contactless payment symbol.
3. Wait for a beep, green light, or message that indicates the transaction is complete.
4. Follow any other instructions on the screen. You may be asked to enter a PIN.

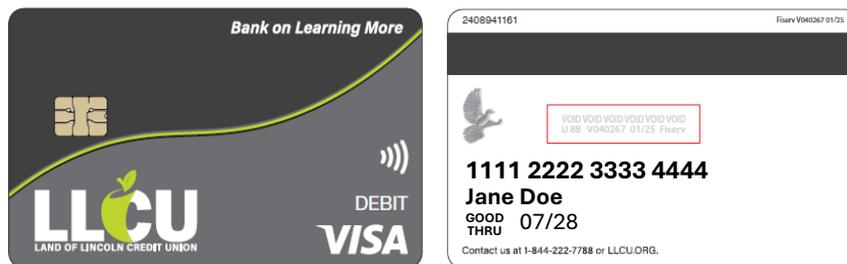
### Many merchants now offer contactless payment options!

- Drugstores
- Gas Stations
- Fast Food Restaurants
- Convenience Stores
- Supermarkets
- Retail Outlets
- Transit Vehicles (buses, taxis, Uber, etc.)
- Even Most Vending Machines!

You can be confident that your LLCU contactless debit card will work everywhere around the world. But if you're not quite ready to try "Tap & Pay" yet, you still have the following options:



So, keep an eye out for your new LLCU contactless debit card coming in the mail to you soon. Here is your sneak peek at the new design...



We hope you are as excited to hear this news as we are to share it with you. As always, if you have any questions about the new cards, or need any assistance with activation or use, please do not hesitate to call our **Member Solutions Center at 1-844-222-7788** or stop by the nearest LLCU branch.

Thank you for choosing Land of Lincoln Credit Union!